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Introduction

In December of 2001, a team consisting of staff from the Institute for Human Services Research (IHSR) of Lansing, Michigan and MGT of America in Tallahassee, Florida conducted a survey for the Michigan Department of Career Development (MDCD). The survey gathered information about the post-program experiences of people who had been in Work First, a program administered by MDCD to help people gain the skills they need to find and keep jobs. Three groups of former Work First participants were surveyed after being selected by MDCD: ones with cases that closed between October 1, 1998 and December 31, 1998 (Population I); those whose cases closed between October 1, 1999 and June 30, 2000 (Population III); and those whose cases were closed during the period of October 1, 2000 through September 30, 2001 (Population III). The survey addressed topics such as current employment and its duration, wages being earned, additional training being offered by employers, health insurance coverage, reasons for not being employed, quality of life, and the impact of being involved in Work First.

This report provides a picture of the respondents' experiences through the use of graphs and charts highlighting information in the text. The numbers of responses to each question are provided at the end of the report in Attachment 1.

METHODOLOGY

The survey instrument was developed using the survey conducted the previous year (2000) as the basis, with editorial changes made from the previous year. The survey consisted of 33 questions, some forced choice and some where the respondents were asked to fill in an answer such as the number of months or years they have worked for their current employer, the amount of money they received from government agencies in the last month, the number of hours they work a week and their hourly wage amount. They were also asked to describe their job title or responsibilities. The open-ended responses were coded and grouped by IHSR staff. The survey was formatted in such a way that it would be easy to read and to respond to the questions.

Surveys were sent on December 7, 2001, with 1,602 sent to the Population I group, 4,400 to the Population II group and 5,000 sent to the Population III group based on a sample selected by MDCD. The respondents were given the option of completing the paper survey and mailing it back or calling a toll-free number. From January 4, 2002 to January 27, 2002, MGT of America staff called people from whom responses had not been received. Table 1 provides information about the number of surveys sent, received and the response rate for each group. The overall response rate for the deliverable surveys is 12.4 percent. The overall response rate for the total population of 11,002 is 10.1 percent.

The number of total completed surveys (148) and the total response rate (9%) for Population I was nearly identical to the same population last year (144 total completed surveys and a 9% response rate). The total response rate was 6% lower for Population II this year compared to the same population last year. One contributing factor could be that last year, when we surveyed

Population II, the addresses and phone numbers were, on average, only six months old while this year the addresses and phone numbers were, on average, one-and-a-half years old. This possibility is supported by the observation that, comparing last year's response rates to this year's response rates, the populations whose cases closed more one year from the date of the survey (Population I last year and Populations I and II this year) had considerably lower response rates than the populations whose cases closed just closed within a year (Population II last year and Population III this year).

This factor could also influence the overall response rate looking at the overall response rate for all populations combined. Last year 86% of the population surveyed (9500/1600+9500) had cases that had closed within one year. This year only 45% of the population surveyed (5000/5000+4400+1602) had cases that closed within one year. Since cases that close within a year have a higher response rate, if the proportion of cases that closed within one year is decreased, then too will the overall response rate decrease.

Table 1: Response Rates

| | POPULATION I: | POPULATION I: POPULATION II: POPULATIO | |
|-----------------------------|------------------------|--|------------------------|
| | (1,602 SURVEYS MAILED) | (4,400 SURVEYS MAILED) | (5,000 Surveys Mailed) |
| MAIL RESPONSES | 110 surveys | 244 surveys | 399 surveys |
| TELEPHONE RESPONSES | 38 surveys | 113 surveys | 207 surveys |
| TOTAL COMPLETED SURVEYS | 148 surveys | 357 surveys | 606 surveys |
| Undeliverable Surveys | 515 surveys | 899 surveys | 655 surveys |
| RESPONSE RATE (DELIVERABLE) | 14% | 10% | 14% |
| RESPONSE RATE (TOTAL) | 9% | 8% | 12% |

SURVEY RESULTS

The former Work First participants who responded to the survey provided information about their employment status, job training and skill enhancement, health care coverage, quality of life and the impact of Work First on their lives. This report is organized according to these categories. Each topic contains an analysis of the survey results and then provides graphic illustrations of the survey responses. To allow for direct comparison between the three groups, the graphs are based on percent of respondents, since the three populations are not the same size. Graphs and tables provide the survey question number for reference to the survey results in Attachment 1, including the survey itself with the total number of responses and percentages to each question for Populations I, II and III.

EMPLOYMENT STATUS

Respondents were asked several questions about their employment status to determine the rate of employment, types of employment, whether employment is full- or part-time, and reasons for being unemployed. Responses received from each population were quite consistent for each of the survey questions in this category.

The percentage of respondents currently employed is similar for all three populations, with roughly three quarters having jobs. The vast majority of employed respondents hold one job (91%) and 8% work at two jobs.

Fifty-one percent of the respondents of Population II, 80% of Population III and 46% of respondents in Population I have been in their current jobs for less than one year, with over 30% in each group having worked for six months or less for their current employer. The average time respondents reported having worked for their current employer was 23 months for Population I, 20 months for Population II and 10 months for Population III. In the 2000 survey, Population I respondents averaged 17 months with their current employer and Population II averaged 16 months. The differences in longevity by population were quite dramatic for individuals working between six months and one year, as well as for those who have worked for the same employer for more than two years. The difference in the latter comparison was anticipated due to the difference in the duration of time that has elapsed since the cases were closed for each population group.

Hourly wages reported by employed respondents ranged from below minimum wage (\$5.15) to over \$25.00 per hour. Eight percent of employed respondents reported an hourly wage less than minimum wage, while 18% reported an hourly wage of twice this rate. The average wage reported by respondents was \$8.48 for Population I, \$8.52 for Population II and \$8.19 for Population III. In the 2000 survey, the average wage reported by respondents was \$8.78 for Population I and \$8.27 for Population II. Five percent of employed Population I respondents and eight percent of employed Population II and III respondents reported earning wages below the minimum wage of \$5.15 per hour.

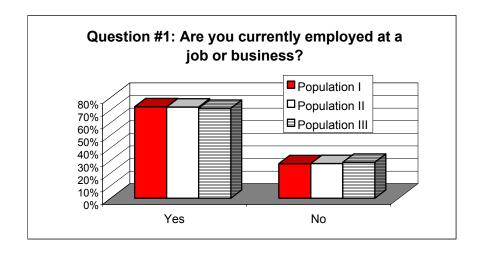
The survey asked two questions pertaining to the types of jobs held by the respondents. The top five *most recent* jobs were 1) Health Care/Medical, 2) Restaurant/Food Service, 3) Cashier/Customer Service, 4) Administrative/Support Services/Clerk and 5) Supervisor/Manager/Crew Leader. The top five jobs that respondents *reported holding within the past year* were 1) Cashier/Customer Service, 2) Restaurant/Food Service, 3) Administrative/Support Services/Clerk, 4) Health Care/Medical and 5) Manufacturing-Light Industrial.

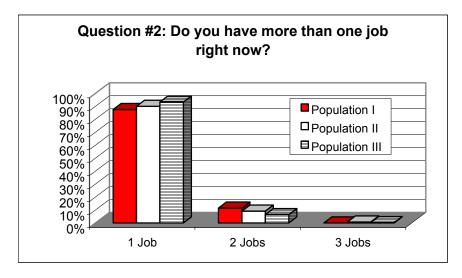
The number of hours worked per week is quite similar across the three populations. Nearly half of the employed respondents in each group (Population II=47%, Population II=50%, and Population III=49%) reported working forty or more hours per week. Approximately six percent are employed less than twenty hours per week, down from the approximately 10% reported in the 2000 survey. The average hours respondents reported working per week was 34.5 hours for both Population I and II and 35 hours for Population III.

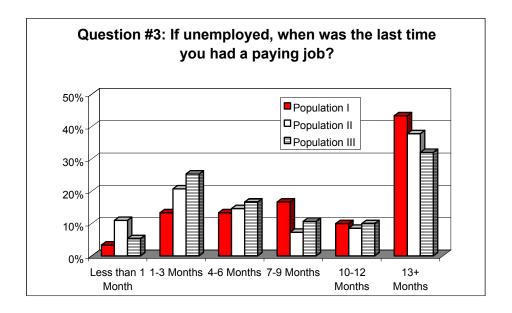
Looking only at unemployed respondents, 45% indicated they have been without a paying job for six months or less, while forty-three percent of Population I, 38% of Population II and 32% of Population III unemployed respondents reported being without a paying job for more than one year. For Populations I and II, this is an increase from the 2000 survey (Population I=19%;

Population II=16%). The average time respondents reported being unemployed was 16 months for Population I (8 months in 2000 survey), 10 months for Population II (8.5 months in 2000 survey) and 11 months for Population III. These increases are likely explained by the fact that Population I and II respondents are a year older now, and those that have been unemployed since leaving the Work First program will be unemployed for 12 more months.

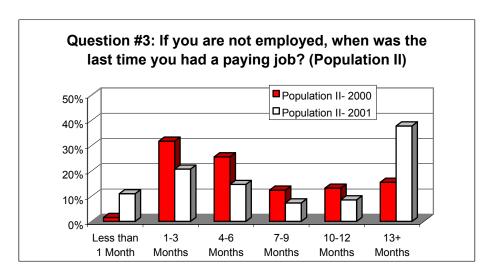
The most commonly cited reason for unemployment was illness, injury or the birth of a new baby. The inability to find work and layoffs were also cited in more than 10 percent of the responses.





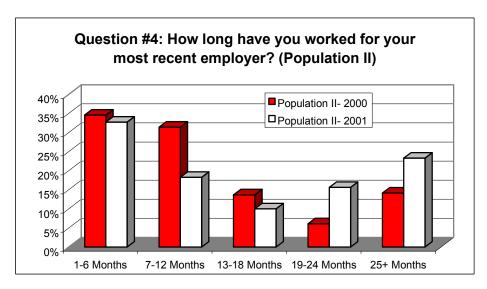


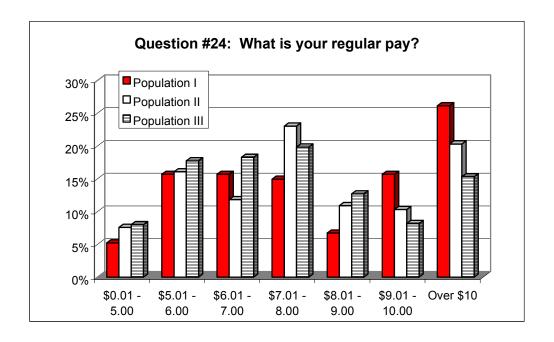




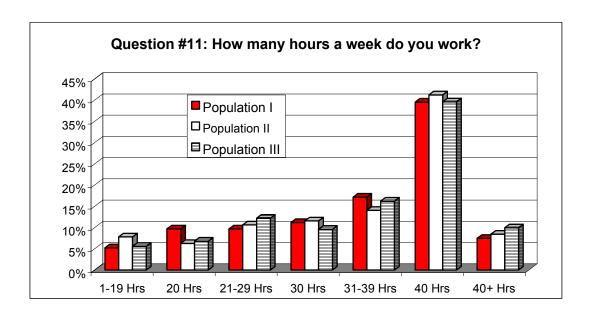


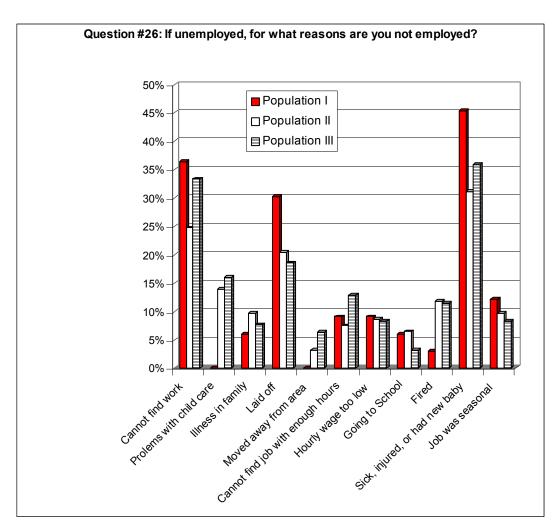






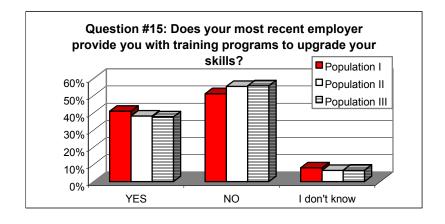
| | | | Question 14: If y | rous records of for |
|--|---|-------------|---|---------------------|
| | Ougstion 5: Ho | w would you | | |
| | Question 5: How would you describe your most recent job | | another employer in the past year, how would you describe | |
| | titles or responsibilities? | | the job or responsibilities? | |
| | | Percent of |) | Percent of |
| | Number of | Total Valid | Number of | Total Valid |
| | Respondents | Responses | Respondents | Responses |
| Health Care/Medical | 129 | 13.0% | 32 | 10.2% |
| Restaurant/Food Services | 124 | 12.5% | 43 | 13.7% |
| Cashier/Customer Service | 114 | 11.5% | 49 | 15.7% |
| Administrative/Support Services/Clerk | 105 | 10.6% | 33 | 10.5% |
| Supervisor/Manager/Crew Leader | 78 | 7.9% | 7 | 2.2% |
| Manufacturing - Light Industrial | 69 | 7.0% | 30 | 9.6% |
| Professional Cleaning Services | 64 | 6.5% | 19 | 6.1% |
| Education/Teacher/Training | 36 | 3.6% | 11 | 3.5% |
| Retail/Sales | 34 | 3.4% | 9 | 2.9% |
| Manufacturing - Skilled Trade | 33 | 3.3% | 7 | 2.2% |
| Driver/Transportation | 31 | 3.1% | 9 | 2.9% |
| Child Care | 27 | 2.7% | 9 | 2.9% |
| Construction | 23 | 2.3% | 4 | 1.3% |
| Manufacturing - Technical | 21 | 2.1% | 6 | 1.9% |
| Warehouse/Shipping/Receiving/Packaging | 20 | 2.0% | 8 | 2.6% |
| Accounting/Bookeeping/Payroll | 19 | 1.9% | 5 | 1.6% |
| Farming/Grounds Work | 12 | 1.2% | 4 | 1.3% |
| Other | 9 | 0.9% | 7 | 2.2% |
| Hospitality/Hotel Services | 8 | 0.8% | 3 | 1.0% |
| Finance/Banking | 8 | 0.8% | 2 | 0.6% |
| Security Guard | 7 | 0.7% | 4 | 1.3% |
| Stock/Inventory | 6 | 0.6% | 8 | 2.6% |
| Homemaker/Chore Services | 4 | 0.4% | 0 | 0.0% |
| Cosmetology | 4 | 0.4% | 0 | 0.0% |
| Job Coach/Employment Consulting | 2 | 0.2% | 1 | 0.3% |
| Advertising/Marketing/Public Relations | 1 | 0.1% | 1 | 0.3% |
| Firefighter | 1 | 0.1% | 0 | 0.0% |
| Meter Reader | 1 | 0.1% | 0 | 0.0% |
| Pet Groomer | 0 | 0.0% | 1 | 0.3% |
| Artist | 0 | 0.0% | 1 | 0.3% |
| Total Number of Valid Responses | 990 | 100.0% | 313 | 100.0% |

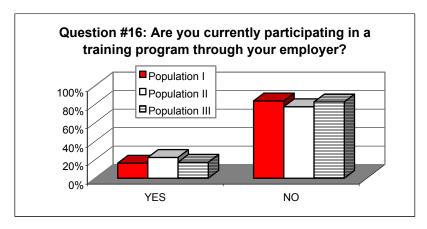


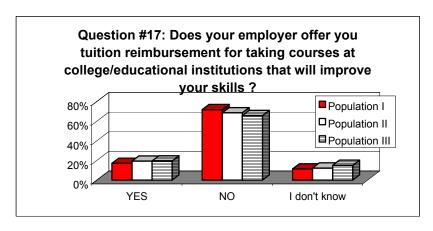


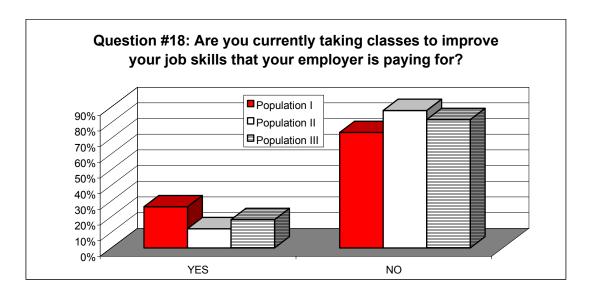
JOB TRAINING AND SKILL ENHANCEMENT AFTER WORK FIRST

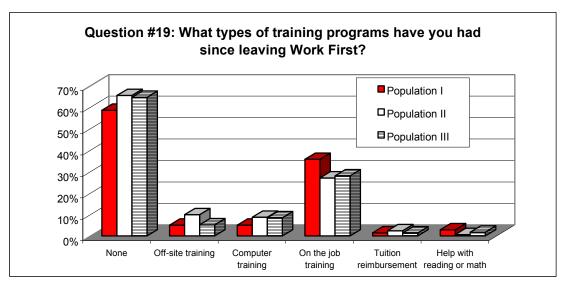
The survey responses indicate that 38% of employers provide training programs to upgrade respondents' job skills. Population I respondents indicated a slightly higher percentage of training through their employer (41%) than Population II (38%) and Population III (38%). Seventeen percent of the respondents stated that their employers pay for classes they are taking to improve their job skills. Not surprisingly, the type of training most commonly received is on-the-job training, reported by 29% of the respondents.









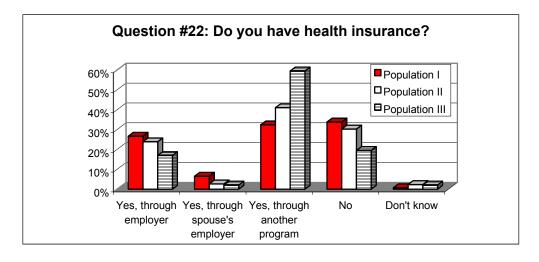


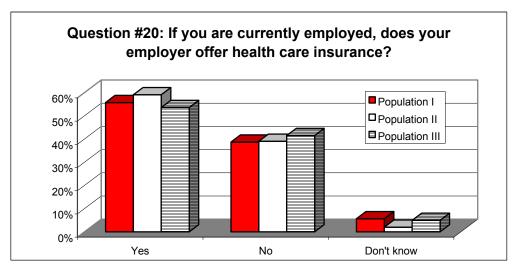
HEALTH CARE COVERAGE

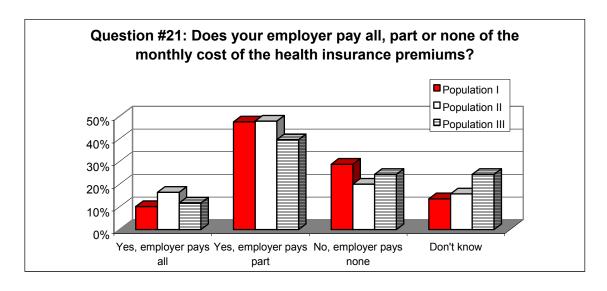
The majority of the respondents (50%) reported that they have publicly funded health care coverage. This is an increase of 9% from the 2000 survey. Twenty percent of the respondents have employer-based health coverage through their employer (30% in the 2000 survey) and 25% of them reported that they are uninsured (27% in the 2000 survey). The currently employed respondents reported that 56% of their employers offer health coverage. The majority of employed respondents (44%) said their employers pay part of their monthly premium and 13% said their employers pay the whole premium. The majority of the children of the respondents are covered exclusively by Healthy Kids or Medicaid (72%) and 7% having both employer-based coverage and Healthy Kids or Medicaid. MIChild covered only 4% of the children, an increase of 1% from last year's survey.

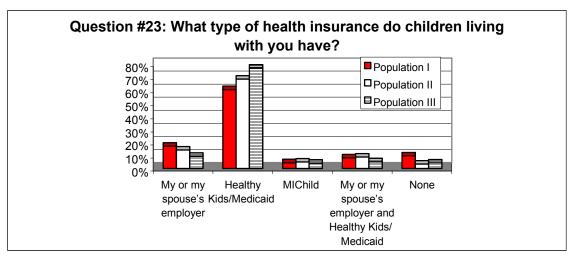
A few of the differences between Population I, Population II and Population III should be highlighted. The employed respondents in Population II reported that a higher percentage (59%) of their employers offer health insurance than did those in Population I (56%) and Population III (54%). The Population I respondents reported that a higher percentage of their employers (29%) did not pay any part of their premium than did those in Population II (20%) and Population III (24%).

Population II respondents reported that 9% of their children were covered under the employer-based plans and Healthy Kids/Medicaid compared to 8% in Population I and only 5% in Population III. In the 2000 survey, Population I respondents reported that 21% of their children were covered under employer-based plans and 13% in Population II. Conversely, 60% of the Population I respondents reported their children had Healthy Kids or Medicaid compared to 69% of Population II and 77% of Population III. Uninsured children accounted for 10% of the Population I respondents and 4% of Population II and III respectively. The uninsured rate was 3% for Population I in the 2000 survey and 6% for Population II.







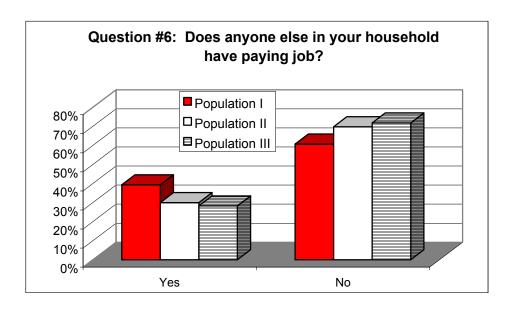


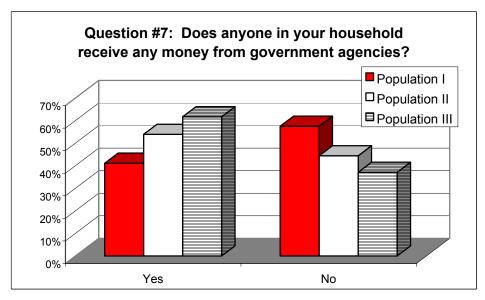
QUALITY OF LIFE

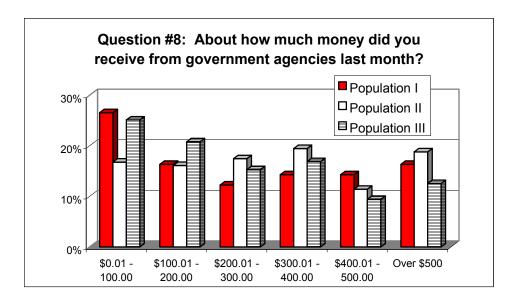
When asked whether someone else in the household had a paying job, 30% of the respondents reported yes. Fifty-nine percent said they had trouble paying for housing or utilities in the past year, up from 52% in the previous year survey. Fifty-six percent reported that they receive some sort of assistance from government agencies, a 9% increase from the 2000 survey. The average amount of government assistance reported was \$297 per month for Population I (\$311 in the 2000 survey), \$407 for Population II (\$296 in the 2000 survey) and \$281 for Population III. Ninety-six percent of the respondents have children living at home with 41% of those having children in child care and pre-school. Access to health care is reported to be worse by 18% of the respondents and better by 26%.

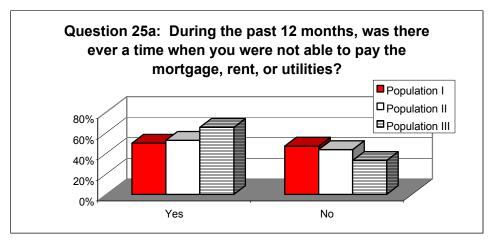
The only difference of note between the populations is that 65% of Population III respondents reported that they had a time in the past twelve months when they were not able to pay a major

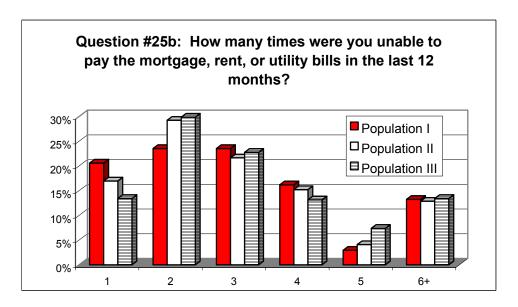
bill where only 53% of Population II and 50% of Population I reported that there were times this occurred in the past 12 months. Household income is reported to be better than when the respondent was receiving cash assistance by nearly half of the respondents, with 41% of Population I, 46% of Population II and 43% of Population III reporting they are better off. Over a third of the respondents reported their household income to be about the same as when they received cash assistance, including 43% of Population I, 32% of Population II and 38% of Population III. Less than a fifth of the respondents reported their income to be worse then when they were receiving cash assistance, including 16% in Population I, 22% in Population II and 19% in Population III.

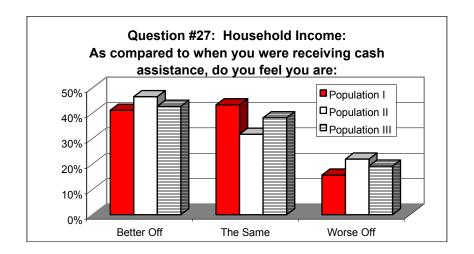


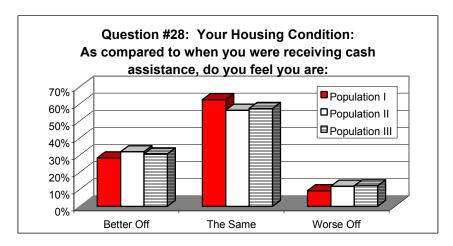


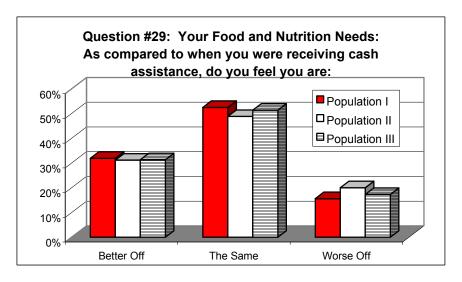


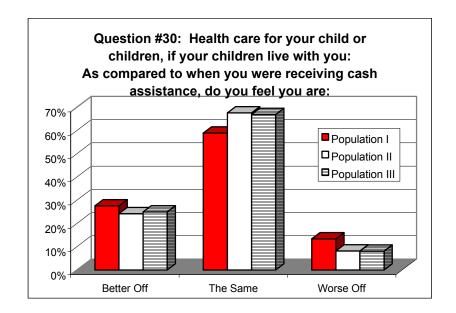


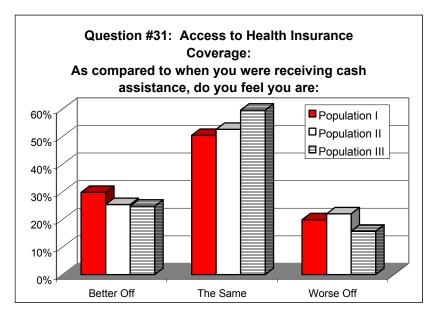


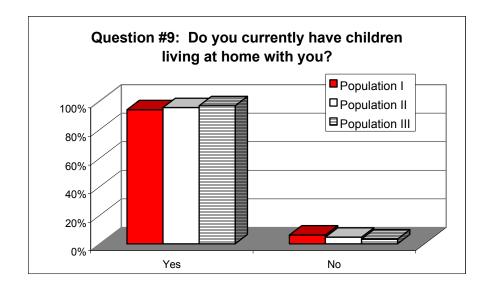


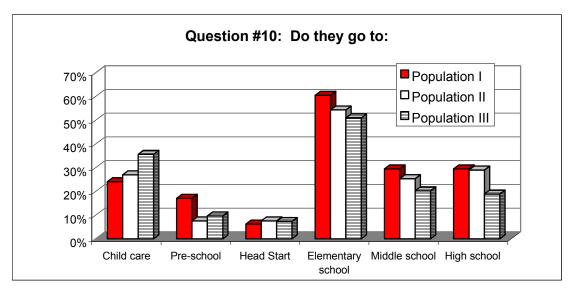










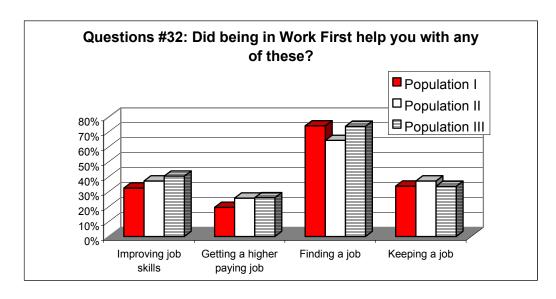


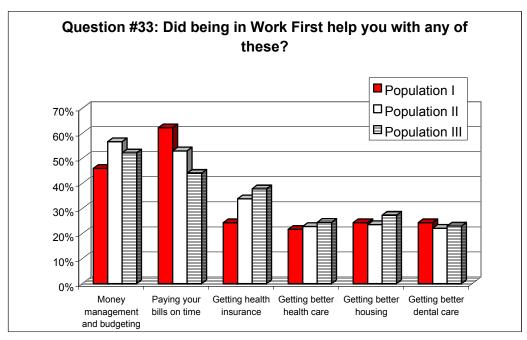
IMPACT OF WORK FIRST

The results reported in the quality of life section of this report demonstrate that for all of the measures, which include household income, housing condition, food and nutrition needs, health care access for their children and access to health insurance coverage, the majority of the respondents reported they were the same or better off now than when they were on cash assistance. The results were virtually the same for all populations. Household income was the only measure for which the majority of the respondents said they were better off.

The respondents were asked about the helpfulness of their Work First experience. Seventy-one percent reported that Work First helped them find a job. They also reported that being in Work First helped their families with money management and budgeting (53%), paying their bills on time (49%) and getting health insurance (35%).

The responses from each population were very similar as to the helpfulness of Work First services. Differences appear between the groups when the respondents were asked how Work First affected other aspects of their lives. For example, in paying bills on time, 62% of Population I respondents indicated this response compared to 53% of Population II and 44% of Population III.





ATTACHMENT 1: AGGREGATED SURVEY RESULTS

Michigan Work First Survey

FALL 2001

The purpose of this survey is to see how the Work First program helps people get better jobs.

Please circle the best answer to the following questions.

1. Are you currently employed at a job or business?

Yes No

Population I= 106 (73%) Population I= 40 (27%)
Population II= 257 (72%) Population III= 98 (28%)
Population III= 427 (71%) Population III= 171 (29%)

2. Do you have more than one job right now?

I have 1 job right now
Population I= 91 (88%)
Population II= 225 (90%)
Population III= 393 (93%)
Population III= 27 (7%)

I have 3 jobs right now Population I= 1 (1%) Population II= 2 (1%) Population III= 1 (0%)

3. If you are not employed, when was the last time you had a paying job? (Fill in the date.)

Less than 1 month 1-3 months

Population I= 1 (3%)
Population II= 9 (11%)
Population III= 8 (5%)
Population III= 38 (25%)

4-6 months 7-9 months

Population I= 4 (13%)
Population II= 5 (17%)
Population II= 12 (15%)
Population III= 25 (17%)
Population III= 16 (11%)

10-12 months 13 + months

Population I= 3 (10%) Population I= 13 (43%)
Population II= 7 (9%) Population II= 31 (38%)
Population III= 15 (10%) Population III= 48 (32%)

4. How long have you worked for your most recent employer? (Fill in the number of months or years.)

1-6 *months* **7-12** *months*

Population I= 42 (31%) Population II= 21 (15%)
Population II= 111 (33%) Population III= 62 (18%)
Population III= 281 (50%) Population III= 170 (30%)

13-18 months 19-24 months

Population I= 13 (10%)
Population II= 34 (10%)
Population II= 59 (10%)
Population III= 59 (10%)
Population III= 20 (4%)

25+ months

Population I= 49 (36%) Population II= 79 (23%) Population III= 35 (6%)

5. How would you describe your most recent job title or responsibilities?

Results can be found on page 9 of the report.

6. Does any one else in your household have a paying job?

Yes No

Population I= 57 (39%) Population I= 88 (61%)
Population II= 104 (30.0%) Population II= 242 (70%)
Population III= 168 (28%) Population III= 427 (72%)

I don't know

Population I= 0 (0%) Population II= 1 (0%) Population III= 0 (0%)

7. Do you or any one else in your household receive public assistance, welfare payments, food stamps, vouchers, SSI, or emergency help from FIA or other government agencies?

Yes No

Population I= 60 (41%) Population I= 84 (58%)
Population II= 187 (54%) Population II= 154 (44%)
Population III= 366 (62%) Population III= 220 (37%)

I don't know

Population I= 2 (1%) Population II= 6 (2%) Population III= 7 (1%)

8. About how much money did you receive from government agencies last month?

\$1-\$100 \$101-\$200

Population I= 13 (27%)
Population II= 8 (16%)
Population II= 25 (17%)
Population III= 64 (25%)
Population III= 53 (21%)

\$201-\$300 \$301-\$400

 $\begin{array}{lll} \mbox{Population I= 6 (12\%)} & \mbox{Population I= 7 (14\%)} \\ \mbox{Population II= 26 (17\%)} & \mbox{Population III= 29 (20\%)} \\ \mbox{Population III= 39 (15\%)} & \mbox{Population III= 43 (17\%)} \end{array}$

\$401-\$500 \$501+

Population I= 7 (14%) Population I= 8 (16%)
Population II= 17 (11%) Population II= 28 (19%)
Population III= 24 (9%) Population III= 32 (13%)

9. Do you currently have children living at home with you?

Yes No

Population I= 137 (94%)
Population II= 9 (6%)
Population II= 329 (95%)
Population III= 574 (97%)
Population III= 20 (3%)

10. Do they go to: (Circle all that apply)

Child care Pre-school

Population I= 31 (24%) Population I= 22 (17%)
Population II= 82 (27%) Population II= 23 (8%)
Population III= 185 (36%) Population III= 50 (10%)

Head Start Elementary School

Population I= 8 (6%)
Population II= 78 (61%)
Population II= 23 (8%)
Population III= 38 (7%)
Population III= 265 (51%)

Middle school High school

Population I= 38 (30%)

Population II= 38 (30%)

Population II= 77 (25%)

Population III= 88 (29%)

Population III= 98 (19%)

For the next set of questions, if you are not currently employed, answer them for your last job, your most recent employer.

11. How many hours a week do you usually work on the job you have now?

| 1-19 hours | 20 hour |
|------------|---------|
| | |

 $\begin{array}{lll} \mbox{Population I= 7 (5\%)} & \mbox{Population I= 13 (10\%)} \\ \mbox{Population II= 25 (8\%)} & \mbox{Population III= 20 (6\%)} \\ \mbox{Population III= 32 (6\%)} & \mbox{Population III= 39 (7\%)} \end{array}$

21-29 hours 30 hours

 $\begin{array}{lll} \mbox{Population I= 13 (10\%)} & \mbox{Population I= 15 (11\%)} \\ \mbox{Population II= 34 (11\%)} & \mbox{Population II= 37 (12\%)} \\ \mbox{Population III= 70 (12\%)} & \mbox{Population III= 55 (10\%)} \end{array}$

31-39 hours 40 hours

Population I= 23 (17%) Population I= 53 (40%)
Population II= 45 (14%) Population III= 132 (41%)
Population III= 93 (16%) Population III= 227 (40%)

40 + hours

Population I= 10 (8%) Population II= 27 (8%) Population III= 57 (10%)

12. How long have you worked for your most recent employer?

1-6 months 7-12 months

Population I= 42 (31%) Population II= 23 (17%)
Population II= 114 (35%) Population III= 54 (17%)
Population III= 287 (50%) Population III= 167 (29%)

13-18 months 19-24 months

Population I= 12 (9%)
Population II= 15 (11%)
Population III= 31 (10%)
Population III= 64 (11%)
Population III= 17 (3%)

25+ months

Population I= 45 (33%) Population II= 76 (23%) Population III= 35 (6%)

13. Did you work for other employers during the past year?

Yes No

Population I= 46 (33%)

Population II= 95 (67%)

Population II= 124 (37%)

Population III= 309 (53%)

Population III= 278 (47%)

14. If you worked for another employer, would you describe the job or responsibilities?

Results can be found on page 9 of the report.

15. Does your most recent employer provide you with training programs to upgrade your skills?

Yes No

Population I= 56 (41%) Population I= 70 (51%)

Population II= 128 (38%) Population II= 186 (55%)

Population III= 220 (38%) Population III= 326 (56%)

I don't know

Population I= 11 (8%) Population II= 22 (7%) Population III= 39 (7%)

16. Are you currently participating in a training program through your employer?

Yes No

Population I= 8 (16%)
Population II= 41 (84%)
Population II= 28 (23%)
Population III= 33 (17%)
Population III= 157 (83%)

17. Does your employer offer you tuition reimbursement for taking courses at community college or other educational institutions that will improve your skills in your job?

Yes No

Population I= 18 (17%) Population I= 76 (72%)
Population II= 49 (19%) Population III= 174 (69%)
Population III= 83 (19%) Population III= 281 (66%)

I don't know

Population I= 12 (11%) Population II= 31 (12%) Population III= 64 (15%)

18. Are you currently taking classes to improve your job skills that your employer is paying for?

Yes No

Population I= 5 (26%)

Population II= 14 (74%)

Population II= 6 (12%)

Population III= 43 (88%)

Population III= 68 (82%)

19. What types of training programs have you had since leaving Work First? (Circle all that apply)

None I have had on the job training

Population I= 82 (59%) Population I= 50 (36%)
Population II= 218 (66%) Population II= 90 (27%)
Population III= 374 (65%) Population III= 162 (28%)
I was sent to off-site training I got tuition reimbursement

Population I= 7 (5%) Population I= 2 (1%)
Population II= 33 (10%) Population III= 8 (2%)
Population III= 30 (5%) Population III= 8 (1%)

I got computer training

I got help with reading or math

Population I= 7 (5%)
Population II= 29 (9%)
Population III= 49 (9%)
Population III= 49 (9%)
Population III= 10 (2%)

20. If you are currently employed, does your employer offer health care insurance?

Yes No

Population I= 59 (56%) Population I= 41 (39%)
Population II= 150 (59%) Population III= 99 (39%)
Population III= 227 (54%) Population III= 176 (42%)

I don't know

Population I= 6 (6%) Population II= 5 (2%) Population III= 21 (5%)

21. If your employer offers health insurance, does your employer pay all, part or none of the monthly cost of the premiums?

Yes, my employer DOES pay for ALL of the monthly costs Population I = 6 (10%) Population I = 28 (48%) Population I = 23 (16%) Population I = 6 (48%)

Population II= 23 (16%) Population II= 67 (48%)
Population III= 26 (12%) Population III= 88 (40%)

No, my employer DOES NOT pay I don't know

for any of the monthly costsPopulation I= 8 (14%)Population I= 17 (29%)Population II= 22 (16%)Population II= 28 (20%)Population III= 54 (24%)

Population III= 54 (24%)

22. Do you have health insurance coverage?

Yes, I have health insurance Yes, through another program

through my employer (state or county) Population I= 37 (27%) Population I= 45 (32%) Population II= 82 (24%) Population II= 141 (41%) Population III= 99 (17%) Population III= 348 (60%)

Yes, I have health insurance No, I have no health insurance at all

through my spouse's employer

Population I= 9 (7%)Population I= 47 (34%) Population II= 9 (3%) Population II= 104 (30%) Population III= 12 (2%) Population III= 114 (20%)

I don't know

Population I=1 (1%) Population II= 8 (2%) Population III= 12 (2%)

23. If you have children living with you, what type of health insurance do they have?

My children do not have any Through my or my spouse's employer

type of health insurance and Healthy Kids/Medicaid

Population I= 13 (10%) Population I= 11 (8%) Population II= 11 (4%) Population II= 28 (9%) Population III= 24 (4%) Population III= 29 (5%)

MIChild Through my or my spouse's

employer Population I= 6 (5%)

Population I= 23 (17%) Population II= 16 (5%)

Population II= 45 (14%) Population III= 23 (4%)

Population III= 52 (9%) Healthy Kids/Medicaid

Population I= 81 (60%)

Population II= 217 (69%)

Population III= 427 (77%)

24. What is your regular hourly pay? If you are not currently employed, fill in your last hourly wage.

\$0.01-\$5.00 \$6.01-\$7.00

Population I= 7 (5%)
Population II= 21 (16%)
Population II= 25 (8%)
Population III= 46 (8%)
Population III= 105 (18%)

\$5.01-\$6.00 \$7.01-\$8.00

 $\begin{array}{lll} \mbox{Population I= 21 (16\%)} & \mbox{Population I= 20 (15\%)} \\ \mbox{Population II= 53 (16\%)} & \mbox{Population III= 76 (23\%)} \\ \mbox{Population III= 102 (18\%)} & \mbox{Population III= 114 (20\%)} \end{array}$

\$8.01-\$9.00 \$9.01-\$10.00

Population I= 9 (7%) Population I= 21 (16%) Population II= 36 (11%) Population III= 34 (10%) Population III= 73 (13%) Population III= 47 (8%)

\$10.00 +

Population I= 35 (26%) Population II= 67 (20%) Population III= 88 (15%)

25. During the past 12 months, was there ever a time when you were not able to pay the mortgage, rent or utility bills?

Yes No

Population I= 73 (50%)

Population II= 69 (47%)

Population II= 181 (53%)

Population III= 150 (44%)

Population III= 387 (65%)

Population III= 196 (33%)

*I don't remember*Population I= 5 (3%)
Population II= 14 (4%)
Population III= 12 (2%)

How many times were you unable to pay one of these?

| 1 | 2 |
|------------------------|------------------------|
| Population I= 14 (21%) | Population I= 16 (24%) |
| D 1 (* II 00 (170/) | D 1 (II FO (000/) |

Population II= 29 (17%) Population II= 50 (29%)
Population III= 49 (13%) Population III= 109 (30%)

Population I= 16 (24%)
Population II= 11 (16%)
Population II= 37 (22%)
Population III= 83 (23%)
Population III= 48 (13%)

5 6+

Population I= 2 (3%)
Population II= 7 (4%)
Population III= 27 (7%)
Population III= 49 (13%)
Population III= 49 (13%)

26. If you are not currently employed, for what reasons are you not employed? (Circle all that apply)

I cannot find work

Population I=12 (36%)

Population II= 23 (25%)

Population III= 52 (33%)

I had an illness in the family

Population I= 2 (6%)

Population II= 9 (10%)

Population III= 12 (8%)

I moved away from the area

Population I = 0 (0%)

Population II= 3 (3%)

Population III= 10 (6%)

Hourly wage too low

Population I= 3 (9%)

Population II= 8 (9%)

Population III= 13 (8%)

I was fired

Population I= 1 (3%)

Population II= 11 (12%)

Population III= 18 (12%)

My job was seasonal

Population I= 4 (12%)

Population II= 9 (10%)

Population III= 13 (8%)

I had problems with child care

Population I= 0 (0%)

Population II= 13 (14%)

Population III= 25 (16%)

I was laid off

Population I= 10 (30%)

Population II= 19 (20%)

Population III= 29 (19%)

I cannot find a job that offers enough hours for me to work

Population I= 3 (9%)

Population II= 7 (8%)

Population III= 20 (13%)

I am going to school

Population I= 2 (6%)

Population II= 6 (7%)

Population III= 5 (3%)

I was sick, injured or had a new

baby

Population I= 15 (46%)

Population II= 29 (31%)

Population III= 56 (36%)

Now we would like to ask you if you feel you and your family are better off, worse off or about the same in the following categories than when you were receiving cash assistance from the state.

27. Household income Do you feel you are

Better off Worse off

Population I= 58 (41%) Population I= 22 (16%)
Population II= 157 (46%) Population III= 74 (22%)
Population III= 245 (43%) Population III= 110 (19%)

The same

Population I= 61 (43%) Population II= 107 (32%) Population III= 219 (38%)

28. Your housing condition Do you feel you are

Better off Worse off

Population I= 40 (28%)
Population II= 13 (9%)
Population II= 108 (32%)
Population III= 40 (12%)
Population III= 69 (12%)

The same

Population I= 88 (62%) Population II= 190 (56%) Population III= 328 (57%)

29. Your food and nutrition needs Do you feel you are

Better off Worse off

Population I= 45 (32%) Population I= 22 (16%)
Population II= 106 (31%) Population II= 68 (20%)
Population III= 181 (31%) Population III=100 (17%)

The same

Population I= 74 (53%) Population II= 166 (49%) Population III= 297 (51%)

30. Health care for your child or children, if your children live with you Do you feel you are

Better off Worse off

Population I= 37 (28%)
Population II= 18 (13%)
Population II= 80 (24%)
Population III= 141 (25%)
Population III= 46 (8%)

The same

Population I= 79 (59%) Population II= 223 (68%) Population III= 378 (67%)

31. Access to health insurance coverage

Do you feel you are

Better off Worse off

 Population I= 39 (30%)
 Population I= 26 (20%)

 Population II= 83 (25%)
 Population II= 72 (22%)

 Population III= 139 (25%)
 Population III= 88 (16%)

The same

Population I= 66 (50%) Population II= 172 (53%) Population III= 334 (60%)

32. Did being in Work First help you with any of the following? (Circle all that apply)

Improving job skills Finding a job

Population I= 25 (33%)
Population II= 57 (74%)
Population II= 135 (64%)
Population III= 137 (40%)
Population III= 250 (74%)

Getting a higher paying job Keeping a job

Population I= 15 (20%)

Population II= 26 (34%)

Population II= 54 (26%)

Population III= 88 (26%)

Population III= 114 (34%)

33. Would you say that being in Work First helped your family with any of the following things? (Circle all that apply)

Paying your bills on time Money management and budgeting Population I= 17 (46%) Population I= 23 (62%) Population II= 77 (57%) Population II= 72 (53%) Population III= 109 (52%) Population III= 92 (44%) Getting health insurance Getting better housing Population I= 9 (24%) Population I= 9 (24%) Population II= 46 (34%) Population II= 32 (24%) Population III= 57 (27%) Population III= 79 (38%) Getting better health care Getting better dental care Population I= 8 (22%) Population I= 9 (24%) Population II= 31 (23%) Population II= 30 (22%) Population III= 51 (24%) Population III= 48 (23%)